

# EXHIBIT D

U.S. Postal Service  
**CERTIFIED MAIL RECEIPT**  
(Domestic Mail Only; No Insurance Coverage Provided)

**OFFICIAL USE**

Postage	\$
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees	\$

Postmark  
Here

Sent to  
**Paul Colangelo**  
Street, Apt. No., or PO Box No.  
**67 Laura Drive**  
City, State, ZIP+4  
**Airmont NY 10952**  
PS Form 3800, May 2000 See Reverse for Instructions

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

**1. Article Addressed to**

**Paul Colangelo**  
**67 Laura Drive**  
**Airmont, NY 10952**

**2. Article Number (Copy from service label)**

**7000 1670 0009 2977 6344**

PS Form 3811, July 1999

Domestic Return Receipt

102595-00-M-0952

**COMPLETE THIS SECTION ON DELIVERY**

**A. Received by (Please Print Clearly)** **B. Date of Delivery**

**C. Signature**

**Paul Colangelo**

☐ Agent  
☐ Addressee

**D. Is delivery address different from item 1?**  
If YES, enter delivery address below

☐ Yes  
☐ No

**3. Service Type**

☒ Certified Mail ☐ Express Mail  
☐ Registered ☐ Receipt for Merchandise  
☐ Insured Mail ☐ C.O.D.

**4. Restricted Delivery? (Extra Fee)**

☐ Yes

UNITED STATES POSTAL SERVICE



First-Class Mail  
Postage & Fees Paid  
USPS  
Permit No. G-10

• Sender: Please print your name, address, and ZIP+4 in this box •

RECEIVED  
NEWPORT BEACH  
MAILROOM

AUG 12 2001

KNOBBE, MARTENS, OLSON & BEAR, LLP

**KNOBBE, MARTENS, OLSON & BEAR, LLP**  
**620 NEWPORT CENTER DRIVE, 16TH FLOOR**  
**NEWPORT BEACH, CA 92660**

**JBB/TRAVL9.033GEN**



# **Knobbe Martens Olson & Bear LLP**

*Intellectual Property Law*

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Sixteenth Floor  
Newport Beach, CA 92660  
Tel 949-760-0404  
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www.kmob.com

James B. Bear  
jbear@kmob.com

July 20, 2001

## **VIA CERTIFIED MAIL**

Paul Colangelo  
67 Laura Drive  
Airmont, NY 10952

Re: U.S. Patent Applications filed December 1, 2000  
SYSTEMS AND METHODS OF ON-LINE BOOKING OF CRUISES  
SYSTEMS AND METHODS OF COMPARING PRODUCT INFORMATION  
SYSTEMS AND METHODS OF DISPLAYING CRUISE LINE PRICING  
DATA  
SYSTEMS AND METHODS OF MAINTAINING CLIENT RELATIONSHIPS  
SYSTEMS AND METHODS OF MATCHING CUSTOMER PREFERENCES  
WITH AVAILABLE OPTIONS  
Our Ref. Nos.: TRAVL9.002A/017A/018A/019A/020A

Dear Paul:

This letter is our final follow-up to our letters dated December 13, 2000 and April 5, 2001 which included a copy of the above-identified patent applications along with copies of the corresponding Declarations and Assignments.

As of this date, we have not received any contact from you regarding the above-referenced matters. Thus, we have no choice but to inform that United States Patent and Trademark Office of your unwillingness to cooperate. Further, we acknowledge that your lack of response to our letters evidences your refusal to sign the Declarations and Assignments. If our understanding is not correct, you must contact us immediately. Otherwise, we have no choice but to file the formal documents for the above-referenced applications without your signatures.

Very truly yours,



James B. Bear

San Diego  
619-235-8550

San Francisco  
415-954-4114

Los Angeles  
310-551-3450

Riverside  
909-781-9231